

53852 Availability of Services

Each plan in a designated region shall obtain writtendepartmental approval prior to making any substantial change in theavailability or location of services to be provided under the contract, exceptin the case of a natural disaster or emergency circumstances. A proposal tochange the physical location at which covered services are provided, or toreduce or change the hours, days or location at which the services areavailable, shall be given to the department at least sixty days prior to theproposed effective date. The department's denial of the proposal shall prohibitimplementation of the proposed changes. The plan's proposal shall allow fortimely notice to beneficiaries to allow them to change plans ifdesired.